

BlackVue Over The Cloud Compatibility For BlackVue DR650GW Series.

How do i know my BlackVue is compatible?

Check if your BlackVue:

1. Comes in new packaging box with "BlackVue over the Cloud" information printed.



2. comes with QR code label on the holder or the main body



If you have item 1) or 2) listed above, your BlackVue is ready for the Cloud service.

To enjoy the Cloud service, make sure the following:

1. Download the latest firmware V2.00 or higher for BlackVue, you can find the download link at www.blackvue.com.sg/overthecloud.html .
2. Download the latest BlackVue C app to your smartphone, you can find it in the Google Play or Apple Store.

Note:

*For Android user, the BlackVue C app can be downloaded from Google Play Store by searching for “Blackvue c”.

*For iOS user, the BlackVue C app will be released soon. Please do not update the firmware V2.00 until the BlackVue C app is ready for download from Apple Store.

*For Mac and Windows viewer with Cloud feature will be released soon.

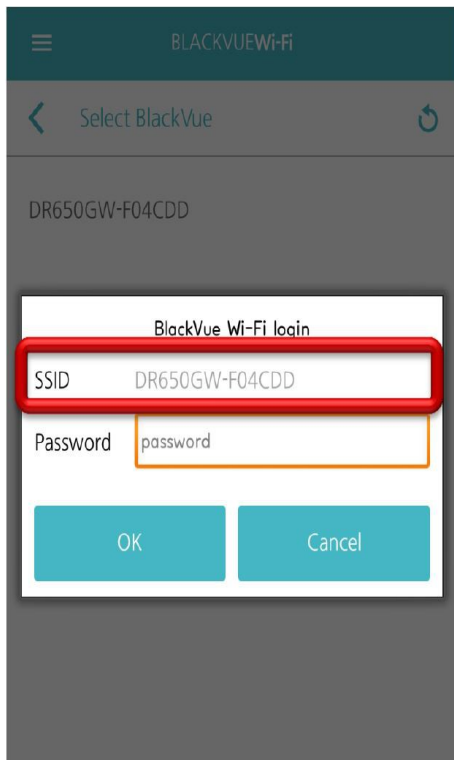
For Existing Blackvue (DR650GW Series) User (Purchased on or after July 2015).

To check if your model is compatible with the service, follow the next steps.

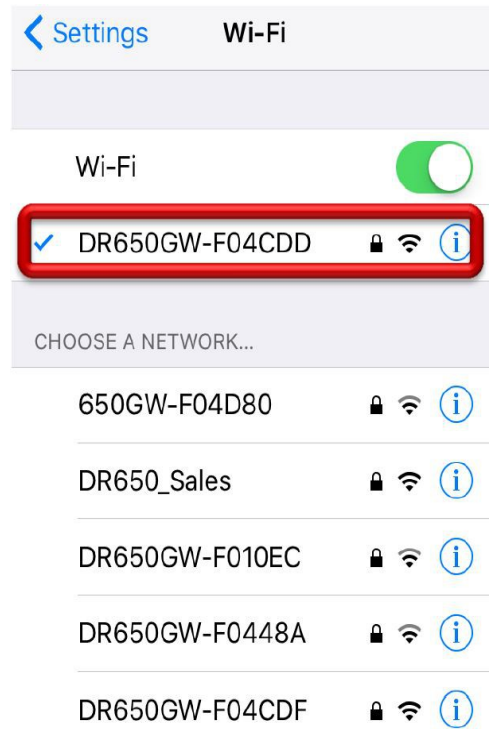
1. You will need a photo of the product’s serial number and a screenshot of the MAC address.
2. Serial number: take a photo of the serial number sticker on your product or on the product’s packaging.



3. MAC address:(FOR ANDROID USER): using the BlackVueCApp and with your BlackVue powered on, go to “BLACKVUE WI-FI” and take a screenshot of the SSID showed on the BlackVue Wi-Fi login screen.
4. MAC address: (FOR IOS USER): with your BlackVue powered on, take a screenshot of your BlackVue’s network name showing under Settings → Wi-Fi menu.



[Android Users](#)



[IOS Users](#)

5. Default SSID is “**DR650GW-XXXXXX**”. If you had renamed the SSID earlier before, you will need to delete off the assigned name in the setting in the BlackVue app and save before quitting. Blackvue will reboot. You may now check the SSID again.
6. Send the photo of the Serial Number and the screenshot showing the MAC address to sales@wowgadgets.com.sg . After the confirmation of compatibility, you will be issued a Cloud security code.

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